



Michigan 2-1-1 Call Centers

Callers dialing from these areas should simply dial 2-1-1; when calling from outside the area served, use the toll-free number

| County | Name of Organization Providing 2-1-1 | Dial 2-1-1 or | Searchable Database |
|-----------------|--|---------------|---|
| Upper Peninsula | UPCAP 2-1-1 | 800-338-1119 | |
| Allegan | Gryphon Place 2-1-1 | 800-310-5454 | http://www.refersoftware.com/uwswmi |
| Berrien | Gryphon Place 2-1-1 | 800-310-5454 | http://www.refersoftware.com/uwswmi |
| Branch | Hands On Battle Creek | 800-250-5628 | http://www.refersoftware.com/vcbc |
| Cass | Gryphon Place 2-1-1 | 800-310-5454 | http://www.refersoftware.com/uwswmi |
| Calhoun | Hands On Battle Creek | 800-250-5628 | http://www.refersoftware.com/vcbc |
| Clare | United Way 2-1-1 – Midland Call Center | 888-636-4211 | http://www.refersoftware.com/uwmc/ |
| Clinton | Central Michigan 2-1-1 | 866-561-2500 | http://refersoftware.com/cmi211 |
| Eaton | Central Michigan 2-1-1 | 866-561-2500 | http://refersoftware.com/cmi211 |
| Gladwin | United Way 2-1-1 – Midland Call Center | 888-636-4211 | http://www.refersoftware.com/uwmc/ |
| Gratiot | United Way 2-1-1 – Midland Call Center | 888-636-4211 | http://www.refersoftware.com/uwmc/ |
| Hillsdale | Central Michigan 2-1-1 | 866-561-2500 | http://refersoftware.com/cmi211 |
| Ingham | Central Michigan 2-1-1 | 866-561-2500 | http://refersoftware.com/cmi211 |
| Isabella | United Way 2-1-1 – Midland Call Center | 888-636-4211 | http://www.refersoftware.com/uwmc/ |
| Jackson | Central Michigan 2-1-1 | 866-561-2500 | http://refersoftware.com/cmi211 |
| Kalamazoo | Gryphon Place 2-1-1 | 800-563-5432 | http://www.refersoftware.com/gryphonplace |
| Kent | United Way's 2-1-1 | 800-887-1107 | http://www.refersoftware.com/hwmi/ |
| Lenawee | Central Michigan 2-1-1 | 866-561-2500 | http://refersoftware.com/cmi211 |
| Livingston | Central Michigan 2-1-1 | 866-561-2500 | http://refersoftware.com/cmi211 |
| Macomb | United Way for Southeastern Michigan | 800-552-1183 | |
| Manistee | C.A.L.L. 2-1-1 | 877-211-5253 | http://www.rtmdesigns.net/seniorresources/ |



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| | | | |
|------------|--|--------------|---|
| Mason | C.A.L.L. 2-1-1 | 877-211-5253 | http://www.rtmdesigns.net/seniorresources/ |
| Midland | United Way 2-1-1 – Midland Call Center | 888-636-4211 | http://www.refersoftware.com/uwmc/ |
| Monroe | United Way 2-1-1 | 866-953-4357 | http://www.rtmdesigns.net/hva |
| Muskegon | C.A.L.L. 2-1-1 | 877-211-5253 | http://www.rtmdesigns.net/seniorresources/ |
| Oakland | United Way for Southeastern Michigan | 800-552-1183 | |
| Oceana | C.A.L.L. 2-1-1 | 877-211-5253 | http://www.rtmdesigns.net/seniorresources/ |
| Ottawa | C.A.L.L. 2-1-1 | 877-211-5253 | http://www.rtmdesigns.net/seniorresources/ |
| St. Joseph | Hands On Battle Creek | 800-250-5628 | http://www.refersoftware.com/vcbc |
| Van Buren | Gryphon Place 2-1-1 | 800-310-5454 | http://www.refersoftware.com/uwswmi |
| Washtenaw | United Way 2-1-1 | 866-953-4357 | http://www.rtmdesigns.net/hva |
| Wayne | United Way for Southeastern Michigan | 800-552-1183 | |

Toll-free numbers are provided to be used when calling from outside that 2-1-1 area. For example, if you are calling from Detroit, but need to know about services for your aging parent that resides in Grand Rapids, you would use the toll-free number provided. Otherwise, simply dial 2-1-1.

Note: the online searchable database for Wayne, Oakland, Macomb, Washtenaw and Monroe Counties should be available in Spring, 2010.

Wexford County residents should call 877-211-5253.